



# **WAFER, Inc.**

## **Annual Report**

**January 1-December 31, 2020**

Dear Friends,

There is so much to say about 2020, and yet so much has been said already.

The year started off very smooth. Recovery from the holiday was about 2 weeks earlier than typical. Things were more organized, there was less mess to deal with, and we were able to move ahead with other projects instead of reactive clean-up. One such project is Rotary Lights food donations. Sorting by category is a huge job, and even these items were sorted and ready for our patrons to choose from at a quicker pace.

In February, we said good-bye to our first ever Mobile Pantry Manager and welcomed a new staff member. Samantha headed up the Mobile Pantry Program for two years. She grew the program from near inception, 2 sites to 15+, and made countless connections throughout local communities to get the pantry into much needed areas. We welcomed Sanya as the new Mobile Pantry Manager in early February. She had time to learn the ropes, routes, computer system, etc before the whole system took a 180-degree flip.

Mid-March brought us the pandemic, a national shutdown, and we closed our doors to patrons. I am proud that there was not one day or one shift when we weren't providing food because of the virus. The few remaining volunteers and staff pushed through the situation and continued serving people the best way possible. Registration and food distribution moved outside to the Sumner St. alcove. And, for the rest of the year we continued to refine our "new" process and respond to the changing national situation.

To comply with federal and local guidelines, our staff encouraged (aka - reminded) patrons about social distancing and provided masks to people without them. Masks were required for everyone in the building and available for those that didn't have their own. Carts and touch points in the pantry were sanitized regularly. Signs were posted reminding staff and volunteers to wash hands frequently, avoid touching their face, wear a mask, and stay home if sick. We established volunteer requirements, no longer accepting one-time volunteers or community service requirements for less than 4 shifts. The remaining volunteers that were physically able increased the amount of time they gave. All of this was an effort to decrease the number of different people in and out of the facility in hopes of reducing risks of spreading the virus. It worked, we had no outbreaks and no positive tests as a result of exposure at the pantry.

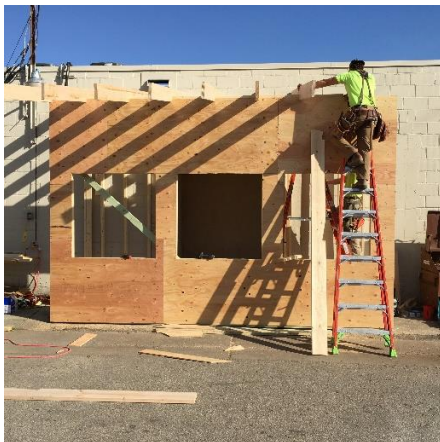


Distribution was difficult. Volunteers and staff encountered all kinds of weather (snow, extreme heat, rain that flooded the street), there was significantly less help, and lifting each food package weighing about 100 pounds each was taxing. In July, we began preparations for winter. Wisconsin DHS advised planning for curbside distribution through April 2021. Our staff and Board Member, Mike Swinghammer, who is an architect, began putting together a plan to create a temporary structure out of the alcove on Sumner St, find contractors, and apply for

necessary permits. Funding from DATCP (Department of Agriculture, Trade, and Consumer Protection) became available via a joint grant proposal with Feeding Wisconsin. The funding allowed us to purchase equipment needed for this new process of food distribution, implement a mobile client registration system, and the structure. Project expenses were more than initially projected, but we secured the remaining funds thanks to generosity from the La Crosse County Emergency Response Fund.

The temporary structure was a much-needed relief to volunteers and staff; temperature and element control, no more steps, level surfaces, and a conveyor to roll the food package out of a window. Equally as important, this structure provides for easy drive-thru curbside registration and food package pickup. Patrons no longer needed to wait in a line outside in whatever inclement weather we were experiencing and then haul their food around the building to their vehicle. Now, they wait in their car if they have one or individually in line, move ahead to the window to be greeted by staff, register, and then ahead to the conveyor to load groceries directly into their vehicle or backpack. This system is win-win-win!

Here is the construction progression to final product:



Despite the challenges that the pandemic brought to us, we used these moments as opportunities to grow, adapt, and keep serving people to the best of our ability. For example, we worked with the Bangor School District to get food to families who couldn't get to us. Our staff dropped off pre-packed boxes (similar to our senior delivery program) to the school who in turn would deliver them while distributing school lunches when schools were shut down. Similarly, a group of staff from Melrose-Mindoro School District (right) identified families in need of food, helped get the paperwork completed, brought two vehicles to the pantry to pick up for all of the families, and then





delivered them. This type of coordination is so beneficial for people in need, because sometimes the challenge of just getting to our facility is too much of a barrier to overcome.



Another example of new partnerships and collaborations was with the La Crosse School District. In an effort to reach families struggling to put food on the table since their children were home from school, Mobile Pantry Manager, Sanya, reached out to the school district to help distribute informational materials for our services and programs. This evolved into the Mobile Pantry accompanying lunch distribution at many of the schools.

Each Monday for most of the summer the Mobile Pantry rotated visits to schools and helped many new families. It was a fantastic opportunity to be where families congregate, talk about services, and provide food all in one stop!

We received a call from the Coulee Region Immigrant Task Force asking if it would be possible to bring the mobile pantry to their distribution site to provide food and information to their patrons. This happened on two separate occasions and provided a much-needed opportunity to reach the immigrant population in a space that was comfortable enough for them to ask questions and have access to an interpreter if necessary. Reaching this population has been difficult because of assumptions made about accessing our services. Concerns arose that providing us with their information might lead to deportation, and more. I am so grateful we had personal, face-to-face conversations that helped break down those barriers, dispel untruths, and get food on their tables.



The Beer By Bike Brigade enlisted the help of its' members to establish distribution tables (below) in 20+ neighborhood locations throughout the city. Snacks, foods to make meals, and more could be found on these "giving tables". No questions asked and "on your honor" that people were taking only what was needed. WAFER was happy to provide product from time to time and have a resource to distribute large fresh produce donations to prevent waste. Here are a few of the many tables seen around the city April thru August.



WAFER relies on partnerships and collaborations from so many individual advocates, businesses, organizations, service clubs, and more, to provide the most comprehensive impact for the people who need it most. To name each one would surely cover an entire page of this report and I wouldn't want to miss thanking even just one. Please know that the effort our partners put forth doesn't go unnoticed by our staff, volunteers, or board members. I thank each one for choosing to stand and serve alongside WAFER, to help our local communities be better for all, and to ensure that not one person goes hungry. Check out a few of the things we accomplished together this year!

- 28,937 people fed through in-house food package distribution, senior food package delivery, and mobile pantry distribution sites.
- Complete monthly food packages increased from one to two (not including weekly partial packages of dairy/produce/bakery or the monthly food fair package). This opportunity was utilized 400+% more than in 2019!
- More than 600 new families requested food assistance.
- Nearly 1.7 million pounds of food, equivalent to 1.5 million meals, were provided.
- More than 700,000 pounds of food was rescued from local retailers.
- Mobile Food Pantry had 20 established stopping points each month and 4 new sites were established at apartment complexes or in neighborhoods, two events at different churches, and one-time stops at 16 schools in the La Crosse School District.
- The Mobile Food Pantry distributed 2700+ food packages, a 30% increase over 2019.
- The "Backpack" program operating at the Bangor School District provided 404 food packages to 40+ unique children.
- The once monthly Saturday "Food Fair" extra food package distribution event provided more than 4000 food packages between the La Crosse and West Salem locations.
- Nutrition Education classes were put on hold at the onset of the pandemic, but resumed virtually in October. In total, 5 Nutrition Education sessions were offered.



Finally, I want to recognize our donors, supporters, and biggest cheerleaders. There were days that our staff wondered how much more we could endure and how long we could push through the exhaustion of an increased workload and decreased help. And then, notes of encouragement began to pour in. I posted as many as I could on my office door for the staff to read as they signed in and out each day. I left them up for months, adding to the collection as more arrived. When the days were rough these notes were the perfect visual reminder and motivation needed to energize our staff and volunteers to know that we weren't standing alone, we never stand alone.

It is an honor to serve individuals and families in our local communities. Lives are changed by what happens at WAFER Food Pantry and I can't wait to see how much we accomplish together in 2021!

In Service,

A handwritten signature in cursive script that reads "Erin Waldhart".

Erin Waldhart, Executive Director

## Mission Statement

Responding to God's love, WAFER provides food and works to eliminate hunger.

## Vision Statement

WAFER is committed to addressing hunger related needs in La Crosse County, while treating each person with personalized service and dignity. We will procure food, develop resources, and collaborate with other programs, organizations, and businesses to alleviate hunger and food insecurity in our area. We will strive for effective stewardship of resources in order to provide successful food assistance programs.

Over the course of the next five years, WAFER will be working to reach those in our population most at risk, children and seniors. Our strategic directives include:

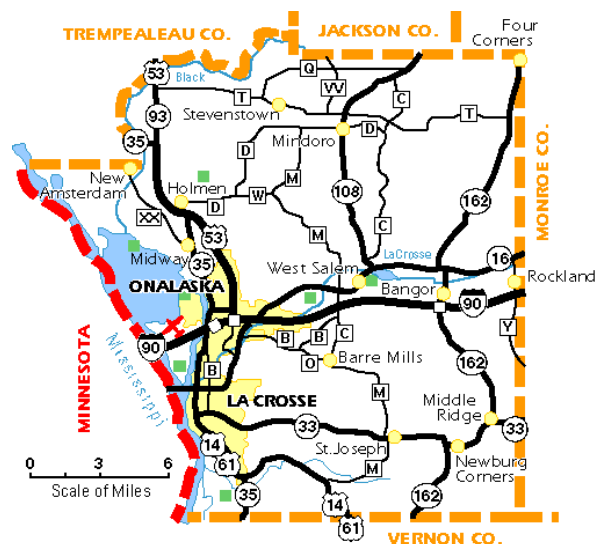
- Expanding and developing food procurement and food distribution
- Educating patrons on nutrition and food preparation

### December 2020 Board of Directors

Taylor Haley	President
Mike Voss	Vice-president
Judy Siefert	Secretary
Lee Bluske	Treasurer

Joanna Conrath-Salis  
Aimee Meier  
Dorothy Stroschein  
Mike Swinghamer

Dedicated to fighting hunger  
in La Crosse County  
since 1986





**Here are just a few of our “Rockstar” volunteers.**



Mother and daughter, Anne and Lainey, came to WAFER as volunteers 5 years ago. Mostly this duo loves helping at the monthly Food Fair, but last fall they saw our appeal for volunteers and responded. Every school day off, holiday break, etc, these two could be found knocking out projects and filling in the gaps. As you can see by the picture on the right, Anne takes her “job” very seriously and even purchased her own handheld traffic wands!



Mike has been volunteering with WAFER for the past year. He fills a need no other volunteer regularly fills. I call him the “clean-up crew”. Mike takes care of emptying the trash, sweeping, mopping and waxing floors, taking out recycling, prepping past-use produce for recycling, taking care of discarded waste generated from repackaging, washing food collection and display bins, cleaning the sink and mop buckets, scrubbing out stains, cleaning up the snow piles left behind by the plow, and so much more. Thanks to Mike, our facility is more tidy, presentable, and sanitary!



Dorothy has been a member of the Board for nearly 10 years. In addition to providing organizational guidance and legal expertise, Dorothy loves volunteering at the Saturday Food Fair. She enjoys meeting the patrons she works hard for and chatting with the volunteers. This past year has been tough for many reasons, but Dorothy's loyalty and resolve never wavered.



Members from local high schools National Honor Society stepped up in a huge way for the fall Food Fairs. A once popular, filled months in advance event suddenly required heavy recruiting. Thankfully the outdoor and masked event felt safe for NHS members, because without them these events would have been severely lacking in help. Our thanks to NHS member from Onalaska High School and West Salem High School (pictured at left) for stepping up to distribute food at these events.



Another mother-daughter duo that responded to our plea for help were (L to R) Shelby and Jen. Jen came first, taking a long lunch break and working later hours at work to be able to help with food package distribution one day each week. Shortly after, Shelby joined her, spending her time giving to others during her summer break. Their energy and kindness rubbed off on patrons, volunteers, and staff, and they make the service WAFER provides just that much better!



The Shapiro-Baumgardt Family has been volunteering for 12 years. They started as a family when their two boys were in elementary school. Those two boys are now adults, yet the entire family continues to serve. The pandemic put a crimp in their regular volunteering options, instead they stepped up to fill needs at outdoor giveaway events, delivering to patrons unable to leave their house due to poor health, and those who were quarantined. We have lost track on the number of people able to have a food package delivered because of this family.





Judy and Ron have been volunteering for 8 years. Pre-pandemic they volunteered one day per week to escort patrons through the pantry while they chose food items, at the Food Fair and other special events, and more. Mid-March, 90% of retired volunteers followed the “Safer at Home” advisement. Judy and Ron wanted to stay connected and helpful, but options were limited. Pictured at the left, they were able to help with an egg repackaging project in a different part of the facility spread out from other volunteers. They have also been instrumental in completing some administrative jobs, like mailings, to take that burden off the staff.



This photo of Sig and Al (L to R) was taken just before the pandemic and the mask mandate. They are part of a core group of volunteers who help in the warehouse on delivery days, Food Fair distribution in West Salem, and in other areas when needs arise such as delivering senior packages and pickup routes when our driver is absent. It is common to sort through 1000’s of pounds of product each delivery day. It is hard work, bending and lifting, and these two give their time generously and joyfully.



Thanks to Nutrition Educators, Karie (top) and Mary (below) with UW-Extension, WAFER’s patrons were able to continue participating in Nutrition Education sessions during the pandemic. In March, all in-person classes were postponed. In August, we began talking about how to safely restart this programming. Mary and Karie developed new curriculum appropriate for Zoom, and related to food issues created by COVID. In October, the first Zoom class was offered and it received rave reviews from the class participants! Mary and Karie have committed to providing nutrition education zoom classes through June 2021, all at no cost to those who participate.

Volunteer groups play a critical role in tackling more involved and larger scale projects. The pandemic and our tight facility made larger groups impossible. Coupled with businesses not encouraging their staff to volunteer, people working from home, and more, volunteerism in general declined and with it groups as well. A few small groups volunteered during 2020, tackling projects that we can't seem to get to when there is only enough help to get through distribution to patrons.

Pictured below are just a few of the groups who have spent time with us this year: Gundersen Health System (in January, pre-pandemic), volunteers at the August Food Fair, volunteers at the June Food Fair, Altra Federal Credit Union, and Logistics Health Inc.









## Volunteers

Frontline volunteers faced new and changing circumstances in 2020. Serving patrons is an emotionally difficult job; dealing with people who are emotionally battered, exhausted from just trying to survive, dealing with mental illness, homeless, humiliated by asking for help, grouchy about their circumstances, just plain difficult, or are desperate for just a little human contact to name a few. The difficult part of the volunteer job shifted from emotional to physical. For distribution volunteers, the responsibilities were escorting patrons through the pantry as they chose their foods. When we moved service outdoors, volunteers were faced with the heavy lifting of packing entire food packages – canned goods, dairy products, frozen meat, bread, and produce. Pre-COVID pantry volunteers handled very little product, COVID volunteers handle all of it multiple times. At ~100 pounds each, serving 30 families a shift results in physical fatigue from lifting all that food.

Each and every day our volunteers willingly walked through the door knowing that their dedicated service to make sure no one went hungry could result in contracting the virus. We all worked together to protect one another; mask wearing, keeping apart as much as possible, and being aware of personal current health. I am so proud to report that diligence paid off and WAFER didn't experience an outbreak.

WAFER volunteers reflect the best of our communities, and are filled with compassion, determination, and service above self to serve others in need. WAFER staff are honored to stand alongside amazing volunteers and to witness their love in action.

When we closed the door to patrons shopping in the building and moved to pre-packed food package, the snow, rain, extreme heat, etc didn't stop volunteers from continuing to serve. With fewer hands and more physical work, our volunteers gave their all to ensure we were still able to provide the same great service as we did before the pandemic changed everything we had done in the past. They held out long enough for WAFER leadership to secure funding and building plans to add a temporary structure on the side of the building to offer drive-thru curbside registration and grocery pickup. The structure was completed in November, just in time for the extreme cold of winter set in.

In 2020, volunteers gave 10,261 hours of service! The value of a volunteer hour (according to Independent Sector) is \$25.43. Based on this rate, WAFER volunteers contributed \$260,937 of value in volunteer hours worked. Even if each person was paid minimum wage, volunteers saved WAFER \$80,000 in staffing expenses.

"Giving" the gift of time looked different for volunteers in 2020. There were a handful of volunteers that devoted one or more days each week; others contributed their talents whenever and wherever they could.

Volunteers filled a variety of needs, routine and new. These included:

- Packing food packages based on family size to decrease wait times to serve the same number of people per shift compared to pre-pandemic service.
- Distributing food packages from the Mobile Pantry.
- Picking up donations and unloading vehicles when returning from pickup routes.
- Sorting food donations after the food was quarantined for the required 4 days.
- Assembling food packages for delivery programs and special event distributions.
- Delivering food packages to households on quarantine or to households at a disproportionate risk for complications if they contracted the COVID.
- Assisting with administrative projects such as mailings, volunteer form filing, and more.
- Cleaning shelves, coolers, bathrooms, floors, and more.
- Stocking shelves and coolers.
- And stepping in wherever possible to just get things done.

## Who Does WAFER Help?

WAFER provides food to individuals and families throughout La Crosse County (the city of La Crosse, Mindoro, Holmen, West Salem, Onalaska, Bangor, Rockland) and La Crescent, MN due to their distance from their TEFAP (The Emergency Food Assistance Program – government commodities) outlet.

The face of hunger for the people served at WAFER is similar to the face you see passing by you on the sidewalk. Hunger does not discriminate, it affects all people regardless of age, gender, race, family upbringing, social status, or any other factor. WAFER families/individuals come from every walk of life: single parent household, two parents working yet still unable to get by, chronically disabled, newly diagnosed, jobless, homeless, veterans, seniors, and more.

## WAFER's Programs and Services

### Food Package Distribution

The main program is food package distribution. Patrons receive 4-5 day's worth of food a minimum of one time per month; quantities vary with food package size. The food package consists of non-perishables (canned fruit and vegetables, pasta, beans, tuna, cereal, peanut butter, crackers, soup, tomato products, mac-n-cheese, and side dishes as available), bakery items, dairy products (milk, yogurt, cottage cheese, eggs), frozen meat, a plethora of produce (such as lettuce, greens, onions, potatoes, oranges, apples, bananas, peppers, melon, squash, berries, cabbage, green beans, carrots), and hygiene items.

### Mobile Food Pantry

New in September 2017, The Mobile Food Pantry program is a specially designed vehicle that travels to various communities and neighborhoods throughout La Crosse County to provide food package distribution closer to home. The Mobile Food Pantry has a similar set up to the in-house food pantry and offers the same foods - canned goods, bakery items, frozen meat, dairy products, fresh produce, and hygiene items. Patrons are able to board the vehicle to choose their foods. Patrons may either receive a food package at the food pantry or at the mobile food pantry, not both. Regular scheduled stops makes the service predictable, reliable, and accommodating. Days, times, and locations where the Mobile Pantry stops can be found on the calendar on the WAFER website.

### Senior Share

The Senior Share program provides WAFER's normal food package to low income senior citizens. Food is pre-packed according to preferences, as much as possible, and delivered to La Crosse County senior meal sites, apartment complexes, community sites, or individual residences.

### Hmong Food Package

The Hmong Food Package contains 5 basic staples found in the Hmong diet and is one of WAFER's longest operating programs. This food package has been offered for more than 10 years since many of the Hmong families do not use or eat a portion of the foods available in the "traditional" food package. Many traditional American staples are not a part of the Hmong diet. Therefore, Hmong families can receive bamboo shoots, fish sauce, two varieties of rice noodles, and rice in their food package if they so choose.

### Feeding Today's Youth

Coordinating with the Bangor School District, we provide easy to prepare or prepared foods for children to take home on the weekend. Though Bangor isn't technically considered a "food desert" (meaning urban neighborhoods and rural towns without ready access to fresh, healthy, and affordable food within a one-mile radius and ten-mile radius respectively) there are few community resources for people to utilize. This program assures children have access to food outside of the school setting, return to school on Monday ready to learn, and have better opportunities for proper development. ~40 children take home a backpack of food a minimum of one time per week.

### Food Fair

In partnership with Channel One Foodbank, a Feeding America Foodbank, we are able to offer an additional food giveaway one time per month. The Food Fair is typically held the 4<sup>th</sup> Saturday of each month. Each account holder is issued a ticket for the Food Fair in order to receive the food package. Pre-pandemic, pallets of food coming from Channel One Food Bank are lined up in the street during good weather months or the Mcloone Metal Graphics warehouse behind the WAFER building during cold/rainy months. Participants would bring their own bags/boxes/wagons to collect their food package which typically weights ~50 pounds. In March, we transitioned to no-contact, drive-thru food fair procedures. The contents of the food package vary from month to month based on availability at Channel One but typically contains cereal, produce, bakery, meat, canned goods, and crackers. In 2020, Channel One provided an extra 129,791 pounds of food (equivalent to 108,160 meals) to 4048 households (not included in the total number of food packages given in 2020) through this event.

### Nutrition Education

This project began nearly 7 years ago in collaboration with community education partners. Gundersen Healthy System Dieticians, Mayo Clinic Health System Dieticians and Dr. Logan and Faller, Viterbo Dietetic Students, Chartwell Chefs, and UW-Extension Nutrition Educators provide produce-emphasized education and food preparation skill development. Understanding that many of our patrons lack basic kitchen tools and food preparation knowledge to fully utilize all WAFER offers, this project was launched to tackle some root causes of food insecurity and poor health associated with food choices. Education sessions are offered monthly and each participant, typically 12 each session, receive education, recipes, samples, and an "incentive" (kitchen tool, cookbook, ingredients) related to the session topic in order to implement new skills at home.

### Food Rescue

Food Rescue is a major component of WAFER's overall functioning and the means by which we are able to offer a large assortment of fresh food items as well as some dry products. Each day of the business week at least one driver is making stops throughout the community rescuing food that is "unsalable" in the store because of a dented box, close sell-by date, package mislabeling, and more. Produce in particular is typically quite bountiful, giving patron families a wonderful choice of healthy, nutrient-dense foods. Due to the generosity of WAFER's regular donors, people have an abundance of wholesome fresh foods to choose in addition to produce; dairy, baked goods, eggs, meat, and more. In 2020, rescued food accounted for 700,000+ pounds. Where 1 pound = \$1, \$700,000+ in product was rescued for the expense in vehicle and staff costs of roughly \$30,000.



## Financial Information

WAFER receives financial support from personal and business donations, foundations, grants, and the United Way.

Operating Expense Accounts, contain minimum of 6 months of financial reserves to insure uninterrupted service...\$412,373.86\*

Capital Improvements and Maintenance Accounts, for future expansion, building and equipment needs...\$518,078.40\*\*

Capital Improvements and Maintenance Accounts, for ongoing programs including Nutrition-Education Training and the Mobile Food Pantry...\$351,792.55\*\*\*

Other Assets Including Property and Equipment...\$255,397.79

Total Assets...\$1,537,642.60

\*Operating Expense Accounts include checking and money market accounts.

\*\*Capital Improvement and Maintenance Accounts for future expansion, building, and equipment needs, includes money market accounts and bond funds.

\*\*\*Capital Improvement and Maintenance Accounts for ongoing programs including Nutrition Education Training and the Mobile Food Pantry, includes money market accounts.



***We wish to acknowledge our community donors that supported WA FER from January – December 2020. This list does not contain financial donors.***

***Weekly Food Donors***

Aldi  
Big Lots  
Great Harvest Bread Company  
Kwik Trip  
Linda's Bakery  
Panera Bread  
Reinhart Companies  
Sam's Club  
Starbucks  
Target  
Walmart La Crosse  
Walmart Onalaska  
Westby Creamery

***Schools and Education Partners***

Aquinas High School  
Aquinas Middle School  
Chartwell Food Service - UWL  
Great River Montessori  
La Crosse School District  
Melrose Mindoro School District  
Onalaska Middle School  
UWL Track Team  
Viterbo University  
West Salem High School

***Governmental Partners***

City of La Crosse  
La Crosse County Prevention Network  
National Weather Service

***Churches***

Coulee Rock Christian Church  
English Lutheran Church  
First Baptist Church  
First Congregational Church  
First Free Church  
First Lutheran Church  
First Presbyterian Church  
Good Shepherd Lutheran Church  
Holy Trinity Catholic Church  
Middle Coon Valley Lutheran Church  
North Presbyterian Church  
Olivet Lutheran Church  
Onalaska United Methodist Church  
Our Redeemer Lutheran Church  
Rockland United Methodist Church  
Roncalli Newman Center Parish  
St Joseph's Ridge Catholic Parish  
St. Elizabeth Ann Seton Church  
St. James Catholic Church  
St. John's United Church of Christ  
St. Joseph Cathedral  
Trinity Lutheran Church

## ***Service Groups***

Bangor FFA  
Bangor Lions  
Ettrick Lions Club  
Gateway Area Boy Scouts  
Girl Scouts of Wisconsin - Badgerland  
Holmen Community Gardens  
La Crosse Community Thanksgiving Dinner  
La Crosse Country Club Ladies Golf Assoc.  
Lambda Chi Alpha  
PEO Sisterhood Chapter CR  
Rotary Lights

## ***Business and Corporate Partners***

Ace Hardware  
Agropur Ingredients  
APTiv  
Bakalars Sausage Co.  
Bangor Library  
Castle Realty  
Community Care and Share Pantry  
Coulee Region Humane Society  
Coulee Region Taxi  
Dairyland Power  
DuraTech Industries  
Eagle Crest South  
Frito Lay  
Gap, Inc  
Goodwill - La Crosse  
Goodwill - Onalaska  
Gordy's Market  
Great Lakes Cheese  
Great Lakes Coca Cola  
Gundersen Health System Onalaska  
HAB An MRI Software Company  
Hansen's IGA  
Hidden Trails Corn Maze  
Hillside Animal Hospital  
Honda MotorWerks  
I.C. System, Inc.

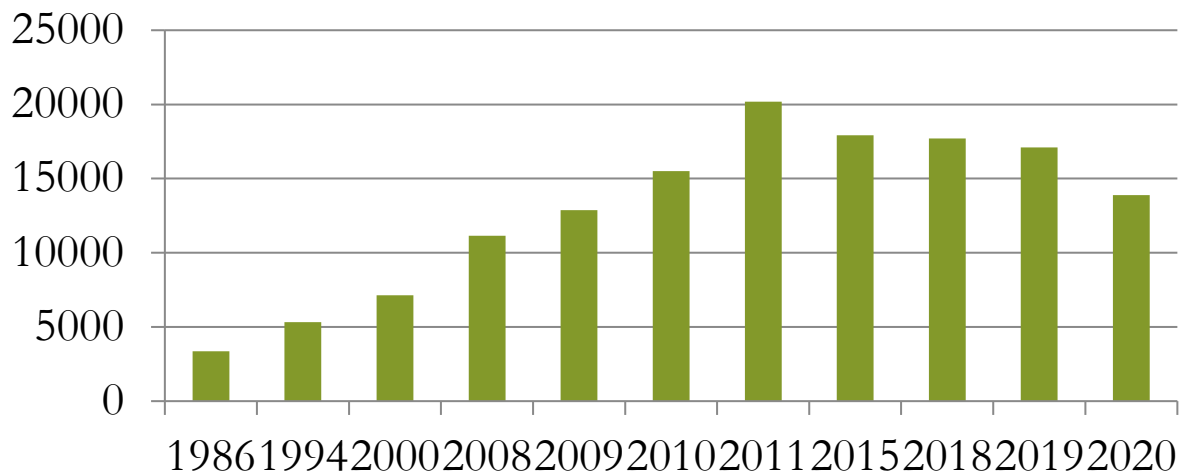
## ***Business and Corporate Partners Cont...***

Iland Tool & Die  
Johns Flaherty and Collins Law Office  
Jolivette  
Kemps Ice Cream  
Kwik Trip Organization  
La Crescent Food Pantry  
La Crosse County Club  
Lawyers At Work - Stroschein Law Offices  
Logistics Health Inc.  
Mayo Health System  
Mississippi Welders Supply  
Neighbor for Neighbor Food Pantry  
New Horizons  
Nutbush  
Old Dutch  
People's Food Cooperative, Inc.  
Pepperidge Farm  
Pizza Ranch  
Pizza Villa  
Potato King  
Prairie Farms  
Premier Realty  
Quality Inn of La Crosse  
Renaissance Breads & Pastries  
RSM  
Rusty Feather  
ServiceMaster Commercial  
Sparhawk Trucking  
Sunray Farm  
Superior Fresh  
The Watkins Company  
Thrive Chiropractic and Wellness Center  
Toyota of La Crosse  
Wells Fargo Bank  
Woodman's Food Market

***\*Due to human error a donor  
may have been unintentionally  
omitted.***



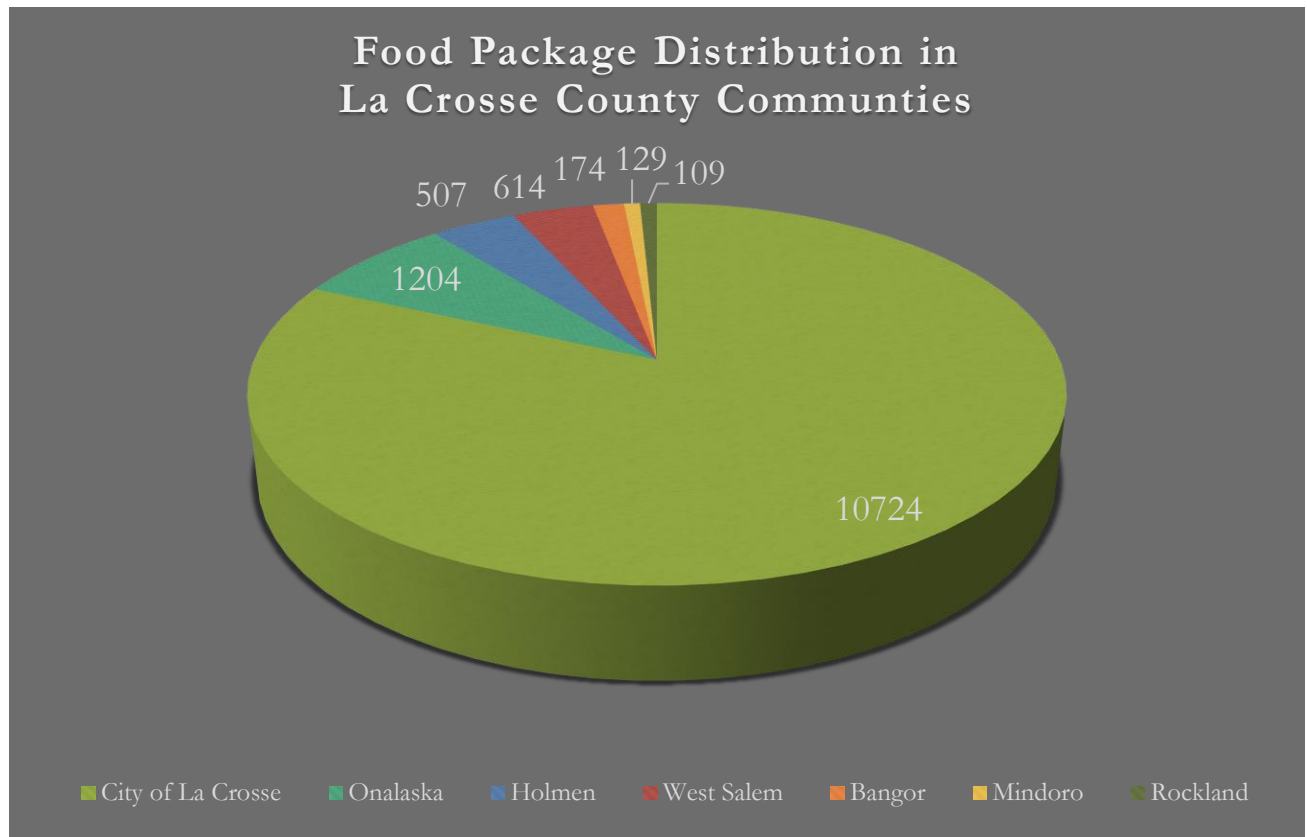
## Food Package Distribution 1986-2020



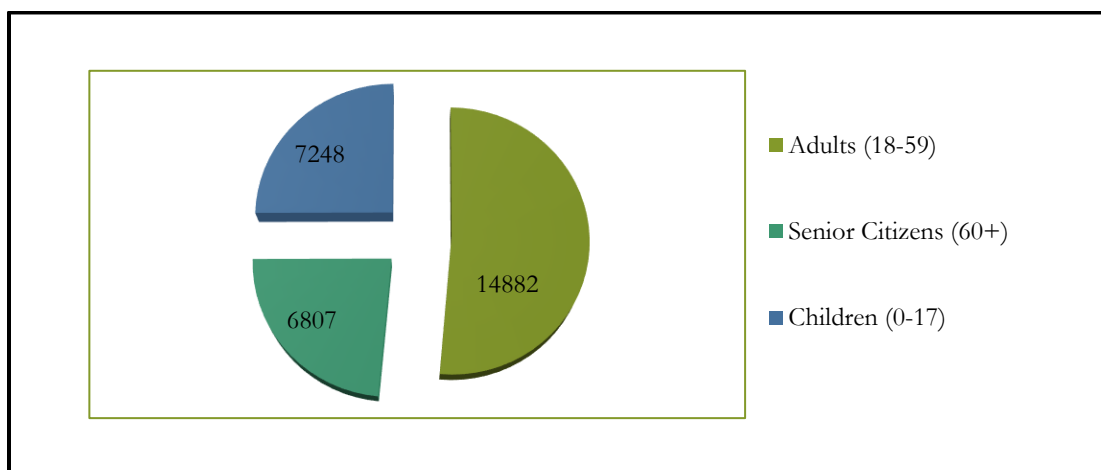
## Food Packages Distributed by County

County	Number of visits in 2019	Number of visits in 2020
La Crosse	16095	13494
Vernon	68	101
Trempealeau/Jackson	46	90
Monroe	12	4
Richland	4	10
Houston, MN	200	130
Other	Not available	31

### Food Package Distribution in La Crosse County Communities



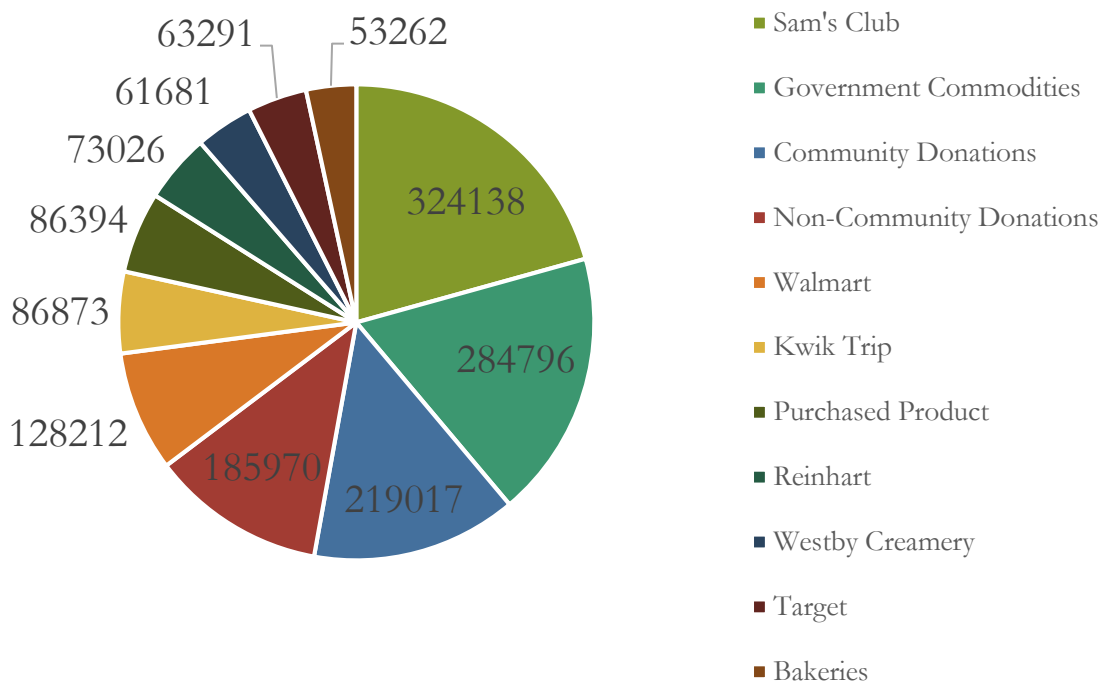
### Household Demographics By Age 2020



## Total Pounds Distributed 2001-2020



## 2020 Food Sources and Poundage





THANK YOU FOR HELPING TO  
FILL THE SHELVES AND  
HELPING YOUR NEIGHBORS  
RIGHT HERE AT HOME!  
WE ARE HONORED TO BE YOUR  
**HOMETOWN FOOD PANTRY!**

If you should have questions regarding the contents of WAFER's annual report, please contact a board member or the Executive Director.

Address: 403 Causeway Blvd, La Crosse, WI 54603

Phone: 608-782-6003

Email: [waferdirector@waferlacrosse.org](mailto:waferdirector@waferlacrosse.org)

Website: [waferlacrosse.org](http://waferlacrosse.org)